

## **MONEY TRANSFERS THROUGH WESTERN UNION**

Western Union operates in the United Kingdom. Money transfers by the Western Union "Will Call System" can be collected at any of their agents. The transmission of funds takes approximately 15 minutes.

### **INSTRUCTIONS**

#### **Place a collect call to the US by dialing 155 on any telephone**

#### **Depositors in the United States**

Depositors who have a major credit card with a sufficient limit may phone Western Union at 1-800-325-6000. Otherwise, the depositor should go to the nearest Western Union office in the U.S and purchase a money order for the desired amount (which will include a fee based on the amount sent) and request that the funds be transmitted by the "WILL CALL SYSTEM".

You may also wire funds online via Western Union at: [www.westernunion.com](http://www.westernunion.com) .

#### **Recipient in the United Kingdom**

If you have had money sent through Western Union, you should call their Central Computer Network on Freephone 0800-833833. they will be able to confirm receipt of funds and give you the name and address of the closest Western Union agent to you. Western Union pick-up points are located throughout London and in every major city in the U.K. Two agents located close to the Embassy are:

American Express Foreign Exchange  
89 Mount Street  
London  
W1K 2WA

Tel: (020)7659-0701

Exchange International  
Bureau de Change  
339 Oxford Street  
(just past Bond Street tube).

Times Open: Mon – Sat 8am - 10.30pm

#### **Airport locations for money collection**

London Heathrow Airport	-	Exchange International, Terminals 1, 2, 3 Adjacent to the Underground exit
London Gatwick Airport	-	Exchange International, South Terminal Adjacent to British Rail concourse
London Stansted Airport	-	None at airport. Nearest agent is Going Places Travel Agency 19 South Street, Bishops Stortford
Manchester Airport	-	None at airport. Nearest agent is Cash Centre Gold Bank, 18 Piccadilly Plaza, Manchester

In addition, Western Union has outlets conveniently located in most towns and cities.

## **Everything Stolen? Lacking I.D?**

In order to retrieve funds wired to you via Western Union, you will need to present some form of identification, such as your passport or Drivers License. If you do not have any of these, a police report must be obtained. This service is unavailable for telephonic credit card transactions, however, the depositor will be required to go to a Western Union office in the U.S and specify that the Recipient has no form of identification.

Receiving funds in the U.K:

- The maximum principal payout amount is 10, 000 USD or local equivalent per person, per day.
- Payouts may be provided by cheque if an Agent has insufficient cash. Cheques can be cashed at local TSB Banks from 0900-1530.
- To receive money, persons under 17 years old must be accompanied by an adult.
- Payees must present valid identification.
- To receive 2,000 or more Pounds Sterling, 2 valid forms of identification (see details below) are required

The nearest TSB branch to the Embassy is at: 399 Oxford Street, London, W1

ID Details:

- For amounts from 600 GBP to 1999.99 GBP: one form of primary identification verifying the full name.
- For amounts from 600 GBP to 1999.99 GBP, where no primary ID is presented: one form of primary identification verifying the full name (Birth Certificate, etc) and one form of non-primary identification verifying the current/permanent address (Utility Bill, a letter from a hostel manager confirming temporary residence, etc).
- For transactions from 2000 GBP and above: one form of identification verifying the full name and one form of identification verifying the current/permanent address. The same document must not be used to verify both name and address.